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De overheid voor

- > Overheidsloket
- > Overheidsorganisaties
- > Overheidsthema's
- > Officiële Publicaties
- > Wet- en Regelgeving
- > Meepraten
- > Persberichten
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Web Interface Quality

*Dealing with web site accessibility,
sustainability and standards compliance
by the Netherlands government*

*Raph de Rooij
Advies Overheid.nl*

Brussels, 18 December 2006

- 
- name: Raph de Rooij
 - organisation: Advies Overheid.nl (ICTU)
 - position: Adviser
 - expertise:
 - ➔ Accessibility
 - ➔ Web standards
 - ➔ Qualified metadata
 - commissioned by: Ministry of the Interior and Kingdom Relations

The header features a blue background with a white magnifying glass icon on the left and a row of six colorful icons (house, envelope, flag, flag, flag, handshake) on the right.

The past three years...

- **2003-12:** Modernising government action plan
- **2004-10:** Web guidelines (v1.0)
- **2005-01:** Quality mark drempelvrij.nl
- **2005-09:** Automated test tool for web guidelines
- **2006-04:** Resolution by the parliament
- **2006-05:** Interdepartmental style guide
- **2006-07:** Central government websites quality act



Modernising government action plan

- Since December 2003
- Policy plan, initiated by the Dutch Cabinet
- Core of the plan: A government that is more
 - Effective
 - Efficient
 - Transparent
 - Inclusive



Web guidelines

- Since October 2004
- Quality model for web interfaces
- Primary purpose: instrument for procurement
- Contains the common web interface standards
- Accessibility is 'just' a quality aspect
 - Not specifically aimed at people with a disability
- Finalist, eEurope Awards 2005



Quality mark drempelvrij.nl

- Since January 2005
- Accessibility mark, based on WCAG 1.0, priority 1
- Maintained by an independent foundation
- Normative committee
- Accreditation process for inspection bodies
- Participation by government is not mandatory



Automated evaluation tool for web guidelines

- Since September 2005
- Initial use: Large scale monitoring (800+ sites)
- High level of UWEM 1.0 compliance
- Three different versions available
- Integration with Quality mark drempelvrij.nl
 - *Manual* inspection of accessibility
- Open source software? (not yet decided)



Resolution by the parliament

- In April 2005
- Members of Parliament expressed their concern on the accessibility of government web sites
- All members of the cabinet were asked to take action, leading to improvement of the situation
- Competition between quality mark drempeelvrij.nl and web guidelines as the basis for regulation

The header features a blue gradient bar with several small icons on the right side, including a house, a document, a flag, and a handshake. On the left side, there is a magnifying glass icon.

Interdepartmental style guide

- Since May 2006
- Grass roots initiative, adopted by top management
- Common look and feel for corporate web sites of all ministries (and related sites)
- Based on web guidelines
- Style guides for other government web sites are being developed (municipalities, water boards, ...)

The header features a blue background with a white magnifying glass icon on the left and five small, colorful icons (house, envelope, flag, flag, handshake) on the right.

Central government websites quality act

- Since July 2006
- Entirely based on the web guidelines
- All new and renewed web sites must comply, starting 1 September 2006
- All web sites must comply by December 2010
- Four years transition period protects investments made in web applications



Work in progress

- Normative document for all web guidelines
- Training and education
- Study: future role of draft international standard ISO/DIS 9241-151 (usability of web interfaces)



Issues

- PDF and the 'technology baseline' in WCAG 1.0
 - PDF accessibility testing
- Audio and video
 - SMIL support in multimedia players
- ISO/DIS 9241-151
 - copyright



Thank you for your attention

- Questions?



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guests

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